

JOB DESCRIPTION: Street Outreach Worker through Canada Summer Jobs

This contract will be for 35 hours/ week, for 8 weeks, hybrid position

Days required to be onsite: Monday- Wednesday- 7-8 hours/day with Potentially Sunday hours.

COMPENSATION: \$17.50/hour

POSITION DESCRIPTION: To work with the Trinity CommUNITY Hub team to develop and maintain relationships with community members, including those who are facing extreme marginalization and isolation from supports.

The Street Outreach Worker will identify specific needs of community members and put together easy to access resources and provide referrals to connect people with services and supports such as legal, education, social, shelter/housing, food and clothing, cultural, etc.

The successful applicant will work to better connect community members with the resources we offer as part of our Hub programming and connect with partner organizations to better coordinate services for community members.

The ideal candidate will bring their own lived experience into the Holy Trinity community and join in our collaborative effort to continue to improve service delivery both in practical ways and in ways that are even more community and justice centered.

The Street Outreach Worker will attend and contribute to staff meetings and trainings. They will also help support the program's digital footprint and assist in making posts to social media.

REQUIRED SKILLS AND QUALIFICATIONS

- ❖ The Federal Summer Jobs Grant requires applicants to be 30 years of age or younger.
- ❖ Ability to work independently and be self-directed, while collaborating with a team
- ❖ Exemplary emotional intelligence, conflict management and problem solving skills
- ❖ Ability to work with an anti-oppression framework to respond with compassion and care to staff and service-users
- ❖ Demonstrated ability to work effectively with people from various abilities, life situations and cultural backgrounds.

- ❖ Excellent oral and written communication skills
- ❖ Basic computer skills (e.g. word processing & email)

Learning Opportunities: As a part of the Federal Summer Jobs program, this position will offer the candidate opportunities to build their leadership and teamwork skills; they will also have the opportunity to learn more about harm reduction, anti-oppression, and de-escalation. The Street Outreach Worker will be supported in working with a wide diversity of community members and learn more about other community organizations in the downtown Toronto area.

REPORTING RESPONSIBILITY:

- ❖ Holy Trinity's Trinity CommUNITY Hub Programs Manager

WORKING CONDITIONS: The person in this position will work on site. The work is fast-paced. This position includes extended periods of standing and walking, and the lifting and shifting of boxes. There are no elevators in the buildings, only stairs. The work involves interacting with a wide range of people and involves regular stress and handling multiple demands effectively. There is a likelihood of exposure to unpredictable behavior, unpleasant odors, and bodily fluids. Due to the intense marginalization service-users face, this can be a stressful and emotionally challenging work environment where there is the potential to be in threatening situations. However, employees can expect to receive training and support in dealing with these conditions.

LIMITATIONS:

- ❖ Must be in compliance with all the Policy and Procedures of the Church of the Holy Trinity.

POSITION RISK ASSESSMENT: HIGH.

The successful applicant would need to complete a police background check. Please note that applicants with a criminal record are not automatically excluded from this position.

Responsible Ministries training required.